



Sales Policy

QUOTATION VALIDITY PERIOD: All ACTRON quotations are valid for 60 days unless otherwise specified.

MINIMUM ORDER REQUIREMENT: 10 pcs, per line item and \$300.00

TERMS: Net 30 days upon credit approval/EXW (ExWorks)

Returns

- Must be authorized by Actron sales department.
- Actron issues a RMA # (Return Material Authorization) to be indicated on all packages and relevant paperwork.
- Material must be returned in original packaging within 30 days of the RMA # issue date. Any products returned after this time will be at Actron's discretion to receive or reject.
- A \$150 evaluation fee applies; if claim is not covered under warranty, fee is applicable to the repair cost.
- Material must be shipped back via the most economical method at customer's expense. If warranty is valid, shipping costs and applicable repair charges will be credited to the customer's account.

Cancellation

- No Charge if cancelled in writing no later than 5 working days after purchase order unless order has already shipped.
- 20% charge to restock standard items if cancellation is approved.
- Charges to be determined for special items.

Liability

Actron Manufacturing Inc. is not liable for any loss or damage as a result of improper installation or application, fire, earthquakes, floods, accidents, sabotage, riots, acts of God or the government, weather conditions, transportation companies, or vendor shortages. In general, Actron is not liable for factors beyond our control. Notification of short shipment must be made upon arrival of goods, not to exceed 10 business days after receipt.

Quality

Actron Manufacturing Inc. is committed to meeting customer and regulatory requirements and increasing customer satisfaction through continual improvement of the quality management system. Quality objectives have been established and are reviewed periodically to ensure on time delivery of quality products.

Actron is certified to ISO 9001 and AS 9100 Quality Management Systems. We hold FAA PMA product approvals on certain products. Internal audits are conducted regularly to continually improve our ability to offer the highest quality product on time.

Warranty

Actron's warranty is valid for a period of 24 months from the original shipping date. Actron's responsibility becomes void should the product be abused, modified, used for a purpose not intended by Actron, or improperly installed. For any warranty claims, written notice must be given to Actron within thirty days after initial discovery of any defects.

Note: parts are not to be returned unless a RMA # is issued from Actron Manufacturing. The extent of liability shall be limited at our option, to the purchase price of the product or replacement or repair of the product once we have determined that said product is impaired for the use in which it was intended by us due to a defect in material or workmanship. Any deviation from this warranty must be authorized by an officer of Actron Manufacturing Inc.

NOTE: Terms Subject to change without notice.

Website and Registration

Visit our website at www.actronmfginc.com and register to access the online catalog and product selector.

Disclaimer: All information, data and drawings contained within are intended for general information only. Actron Manufacturing Inc. reserves the right to make changes in dimensions, material and specifications without notice. We are not responsible or liable for any loss, damage, cost or expense incurred as a result of any error, omission or misrepresentation.